



## **Aggregate Data Definitions**

**All aggregate data reported in authorized systems is divided into active and inactive clients**

**Data for active clients is likely to be lower because it represents people who are still in care**

### **Episode of Care:**

- The entire course of care including all sessions and participants

### **Average Intake ORS:**

- The average initial ORS score for clients in the data pool
- Typically, for people scoring below cutoff at intake, between 15-16 for adults in out-patient mental health settings, 20 for adolescents, and 23.5 for children
- Typically, higher for mandated clients (over the clinical cut-off)

### **Average Intake SRS:**

- The average initial SRS score for clients in the data pool
- Lower scores that improve over time and visits are associated with better outcomes at the end of care
- The cut off is 36

### **Effect Size (Pre—Post Effect size):**

- Measure of change from point A to point B
- Estimates client progress compared to no treatment controls
- ES is typically reported to be .80 for therapy
- $ES > .20$  indicates client improvement is better than no treatment
- ES will be lower for active clients than inactive clients in the data base because they have not completed service
- The larger the number of clients in the data pool the more confidence in the Effect size (need at least 40 [70%] - 60 [90%] in the pool)

### **Relative Effect size:**

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- Compares client progress to progress of clients in the normative sample who have the same intake score (compares like to like)
- A relative ES of:
  - 0.0 indicates change is average
  - Above 0.0 is better than average
  - Less than 0.0 below average
- The larger the number of clients in the data pool, the more confidence in the Relative Effect Size

#### **Skipped Data:**

- **Skipped:** This is the number of sessions that were completely skipped (no ORS or SRS administered). Important in determining utilization of the measures. Should be <10%
- **Did not attend:** The number of sessions clients failed to show up for. Indicator of engagement/barriers to care. Should be less than 20%
- **Cancelled:** Client phoned and notified ahead of scheduled session. Indicator of engagement/productivity. Should be less than 10%

#### **Collateral Data:**

- Either a stakeholder rating of the client or the client's guess/assessment of a stakeholder's rating
- Provides a comparison from the person who has the power to conclude therapy is successful/ finished

#### **Percentage clients reaching target:**

- There are three zones of potential progress or expected treatment responses for a client based on their intake ORS: on track, uncertain or off track
- Percentage of clients reaching target is the % of clients whose last ORS scores are in the green zone
- Ranges between 64 and 74%



**Dropout:**

- Unilateral termination by client with outcomes falling outside the green zone
- Research studies indicates an average of 25%, real world data shows 15%.

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